

Secure True North Portal

Account Activation

The information below outlines the process of activating an online account for the Secure True North Portal with the Louis Riel School Division.

Step 1:

- A) Navigate to the Sign In page for the Secure True North Portal:
<https://mytruenorth.ca/appindex.php?db=louisriel>

Step 2:

Click the appropriate Link.

For education partners:  [Agents Start Here](#)
For active agents. Create and submit online student applications.

For parents and students:  [Parents and Students Start Here](#)
For parent contacts of enrolled students, parents who are no

Step 3:

Click the **Reset Password** link. **Only click this link once.**  [Reset Password](#)

Step 4:

Enter your email address. (For agents only: **This must be your official agent “email 1” address we have on file.**)
Press the **Reset Password** button. You will see a confirmation message that an email has been sent.

Step 5:

Check your inbox for a message with subject starting with “Password Reset Instructions”. If you do not see this message within five minutes, please check your junk/spam folder. **Click the link to complete the password request.** You will see a message “Reset Password Complete”.

Step 6:

Return your inbox and locate a new message with subject “TRUE North Password”. **Copy the temporary password to your clipboard.** Click the Sign In link.

Step 7:

Login using your **email address** and **temporary password** copied from step 5.

Step 8:

Change your password by entering your old “temporary” password from step 5, and a new password of your choosing. Press **Change Password** button. Click **Continue**.

