

Be a lifeline to someone in need and join the WFPS Communications Team!

How to join us:

- Hold a valid EMR or PCP license, or be currently enrolled in a program
- Pass both skill tests as well as an interview process
- Maintain your license, and perform all continuing educational requirements

Resources:

- College of Paramedics of MB



- City of Winnipeg Careers Page



Career as a Communications Operator

Are you....

- A skilled multi-tasker
- Able to react quickly and calmly in stressful situations
- Trustworthy and dependable
- Able to work nights, weekends and holidays
- Skilled with computers and able to readily adapt to changing technology
- Able to type 40 wpm, speak and write clearly and concisely

Standard Work Schedule:

- Shift work; 12 hour days and nights



Winnipeg Fire Paramedic Service

Becoming a 9-1-1
Communications
Operator for WFPS



About the WFPS Communications Branch

2024 Interesting Facts:

- WFPS Telecommunicators took 230,000+ calls in 2024
- Average calls per day: 600
- Structure Fire calls: 2,300+
- Overdose calls: 6,700+
- Mental Health related calls: 4,200+
- Average platoon size: 16 people, four platoons total



Emergency Medical Responder (EMR) Options

Elite Safety Services Inc.

Location: Brandon, MB

Course Length: 312 Hours (part-time)

Schedule: Varies per 16 week sessions

Program requirements:

- Minimum 18 years of age
- High school diploma (or equivalent)
- Current intermediate First Aid & Basic Life Support or equivalent
- Up-to-date immunizations



Emergency Medical Responder (EMR) Options

Criti Care EMS Academy

Location: Winnipeg, MB

Course Length: 312 Hours (part-time)

Schedule: Tuesdays & Thursday 6PM-10PM, plus one Saturday per month

Program requirements:

- Minimum 18 years of age
- High school diploma (or equivalent)
- Current intermediate First Aid & Basic Life Support or equivalent
- Up-to-date immunizations

